

Customer Service Representative

Signwave Hawthorn is hiring for a Customer Service Representative to join our team!

Benefits/Perks:

- Competitive salary.
- Annual leave and public holidays.
- Ongoing training opportunities and skills growth.

A Successful Signwave Customer Service Representative Will:

- Be the initial contact with current as well as prospective customers working at the Signwave Hawthorn centre.
- Learn to prepare quotations, implement work orders and ensure timely delivery of finished orders.
- Enjoy being involved in daily team meetings, execute business and marketing plans and be intimately involved in the success of the Signwave Hawthorn centre.
- Have excellent client service and problem solving skills and enjoy building relationship with clients by email, phone and in person.
- Build long-lasting relationships by turning prospects into long-term clients.

Ideal Qualifications for Signwave Customer Service Representative:

- 2-3 years of retail or counter sales experience preferred.
- Year 12 completion or equivalent
- Outgoing, responsive, eager to learn and has the ability to work independently or as part of the team
- Great listening and organisational skills
- Ability to work under pressure to output high volume, high-quality work.

Do you enjoy working with people? Do you enjoy helping people solve problems by offering advice and consultation? Are you looking for a job that offers constant learning, skills growth and a career path? If so, we are looking for employees just like you in the ever-changing signage industry.

Apply today!